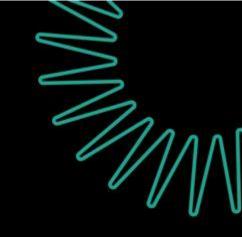
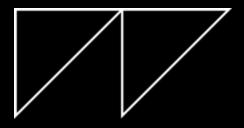
STUDENT GENTRES SUPPORTUG



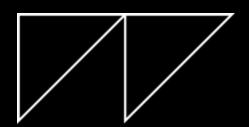




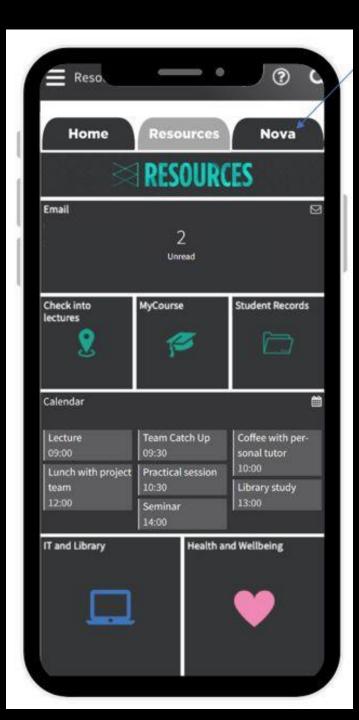
STUDENT SUCCESS MODEL

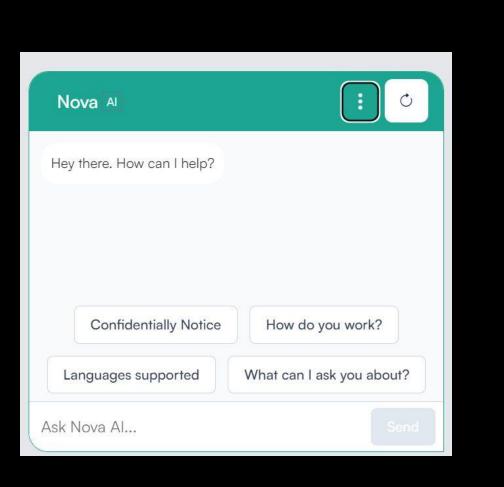


WHAT	WHERE	WHEN
Nova digital student assistant - instant answers	Online via MyGlos	24/7 - any time day or night
Drop-in support for general enquiries	Student Centre In person or online via our Student Centres at FCH & Oxstalls	Day to day - weekdays from 10am to 4pm
Focused and specialist support	In person or online by appointment	At a time to suit you

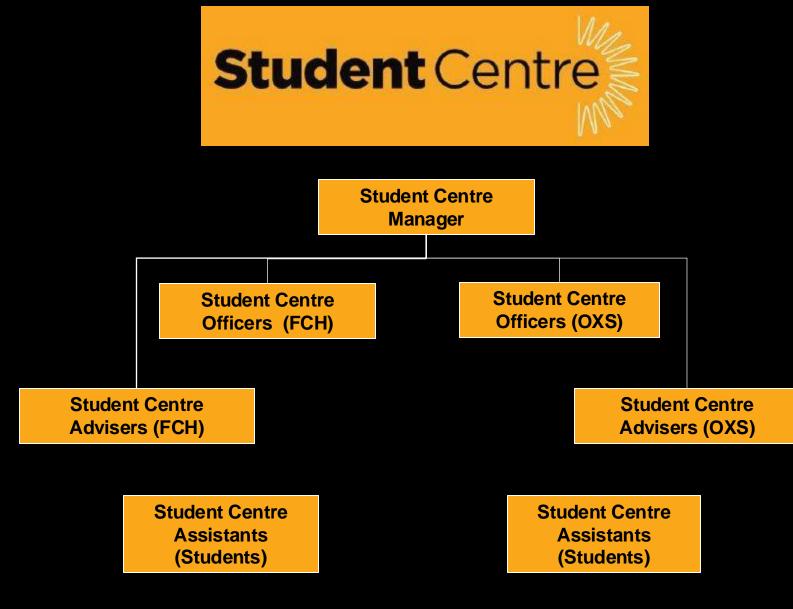


NOVA





novasupport@glos.ac.uk

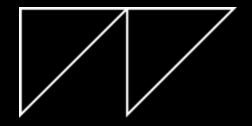




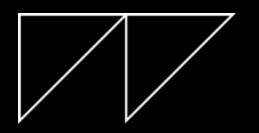


studentcentres@glos.ac.uk

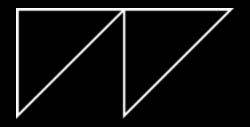
SPECIALIST SUPPORT



- Study Skills studyskills@glos.ac.uk
 - Developing main hub of online study skills support
 - Study Skills Advisers available for one-to-ones and workshops
- Accommodation team accommodation@glos.ac.uk
 - Residential Support Advisers
 - Housing Support Advisers
- International Student Services immigration@glos.ac.uk
 - Application, VISA and immigration advice
 - Enrolment, induction and ongoing advice and support

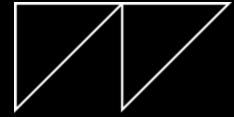


SPECIALIST SUPPORT

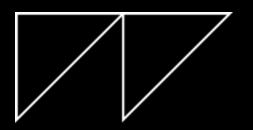


- Chaplaincy support <u>chaplaincy@glos.ac.uk</u>
 - Sanctuary spaces on all campuses and range of activities
- Disability support team <u>disability@glos.ac.uk</u>
 - Reasonable adjustments / Disabled Students' Allowances
 - All disabilities including mental health
- Money Advice team <u>moneyadvice@glos.ac.uk</u>
 - Support with accessing student loans, bursaries etc
- Links to Sport & Active Life moveyourway@glos.ac.uk

SPECIALIST SUPPORT



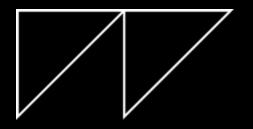
- University Counselling Service counselling@glos.ac.uk
 In person / Teams, Oxstalls and FCH
 Daily drop ins same day access, online or in person from Student Centres
- Mental Health Coordinators <u>MHW@glos.ac.uk</u> Strategies, tools and support for individual needs Liaise with NHS support
 Provide practical support for managing impact of mental ill health
- Wellbeing Coordinators wellbeing@glos.ac.uk (welfare@glos.ac.uk) Support for targeted groups (pregnant, estranged, care leavers) Victims / perpetrators of crime; Sexual misconduct; Bereavement; Harassment



HOW CAN I GET SUPPORT?

- Specialist support services via Student Centres
- Email team directly
- <u>MyGlos</u> Health & Wellbeing tile
 - Information on support
 - Book an Appointment
 - Get Urgent Help Now
- Report an incident: Get support





⊘myglos

DASHBOARDS

💷 What's on?

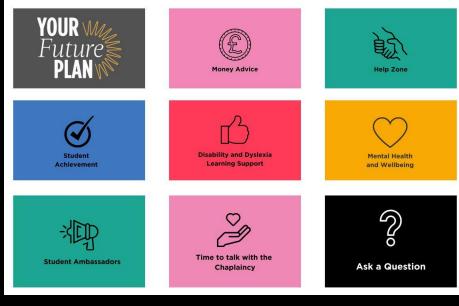
Home

- Starting at UOG
- Your health and wellbeing
- 🖵 IT and Library
- 🗐 🛛 Get Study Ready
- ▲ Your Future Plan





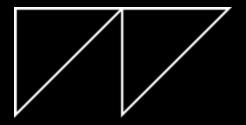
Book an appointment by finding the 'Book an Appointment' tile on MyGlos, under the 'Your Health and Wellbeing' dashboard.





HOW TO CONTACT THESE TEAMS?

THANK YOU



Anna Hay – <u>ahay@glos.ac.uk</u>

Susana Franklyn – welfare@glos.ac.uk

